



Mark Stevens

National Network Control Training Manager

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Background

Dynamic and commercially astute professional with extensive experience across corporate, operational and commercial roles. Mark is a highly disciplined, energetic, motivated, result driven and goal-orientated individual with over 40 years' experience in the rail industry.

A proven record of identifying and driving change to maximise operational efficiency within multi-functional and challenging environments. Mark achieves this through strong influencing and problem-solving skills along with his ability to build and maintain strong interpersonal relationships across varying business units locally and interstate as well as engaging with international companies to achieve outcomes.

Engage and develop team members through training, mentoring and leading by example to exceed company goals and objectives whilst at all times ensuring a strong focus on customer service, safety and compliance activities.

A highly effective communicator and commercial negotiator who is passionate about people and fostering long term business relationships built on trust, honesty and mutual respect.

Experience

- **TICRail** 2002 - Present
National Network Control Training Manager
- **UGL**
Secondment. Acting Rules Manager
- **QUBE**
National Training Manager
- **Junee Train Control**
Network Controller

Qualifications

Certificate IV in Rail Network Control

Certificate IV in Training and Assessment

Safety Management Systems Operations

Handsignalling / Safeworking

and various other rail specific qualifications.