



Madeline Fitzgibbon

National Administration and Digitisation Lead

madeline.fitzgibbon@ticrail.com.au

Background

Madeline is a compliance-focused and process-driven training professional with over 10 years of experience in the Vocational Education and Training (VET) and Rail sectors. Madeline brings extensive expertise in managing end-to-end training operations, regulatory compliance, and stakeholder engagement within highly regulated environments.

She is skilled in maintaining full compliance with Australian Skills Quality Authority (ASQA) and state-based training standards, while also ensuring the successful delivery of government-funded programs and contracts. Her leadership supports both accredited and non-accredited competency-based training tailored specifically to the needs of the Australian Rail Industry.

She is a strategic leader with a strong track record in process optimisation, risk management, and continuous improvement. Her experience spans RTO management, funding obligations, audit preparation, and quality assurance. She is committed to operational excellence and best practice governance across all facets of training delivery. Passionate about advancing learning outcomes, compliance, and business performance, Madeline drives innovation in training through data-informed decision-making and effective systems management.

Qualifications

BSB5120 Diploma of Business

BSB3120 Certificate III in Business

Experience

- **TICRail** 2025 - Present
National Administration and Digitisation Lead
- **CERT Training** 2018 - 2025
State Operations /National Administration Manager
- **CERT Training** 2016 - 2018
Training Coordinator
- **Cert Training** 2012 - 2016
Training Administration Officer

Key Strengths

- RTO Compliance & Audit
- Government Funded Training
- Stakeholder Engagement
- Business Operations & Leadership
- Training Needs Analysis
- Policy & Process Development
- Learning Management System and Data Management



**Connect With Madeline
on LinkedIn**